



March 22, 2020

To: Law Enforcement & Government Authorities

From: ArcBest Corporation

Re: Verification of Essential Critical Infrastructure Worker / Essential Business & Activity Status

To Whom it May Concern:

This letter, along with the identification badge of the person possessing it, verifies that the person is a representative of ArcBest Corporation ("ArcBest") and/or its subsidiaries, ABF Freight System, Inc. ("ABF") or FleetNet America, Inc. ("FleetNet") (collectively the "Companies"), and is an "Essential Critical Infrastructure Worker" in a "critical infrastructure sector."

Guidance issued by the United States Department of Homeland Security identifies 16 categories of such workers, and includes within the Transportation Systems Sector: "Truck drivers who haul . . . materials to support critical infrastructure, capabilities, functions and services" and "[e]mployees supporting or enabling transportation functions, including dispatchers, maintenance and repair technicians, [and] warehouse workers ...".

For ArcBest or FleetNet employees, please contact our employment verification service at (615) 620-0569 (employer code: ARC981) or for ABF employees contact (800) 367-5690 (employer code: 11151), if you need additional verification of this person's employment.

Thank you!